



Environmental Policy

Introduction

Property Support Services is committed to the need to provide control of activities to avoid unnecessary or unacceptable risks to employees, customers, the general public and the environment by careful planning and assessment of all aspects and by determining controls with monitoring capabilities to ensure effectiveness; the concepts of Best Practicable Environment Option shall apply together with the duty of care by establishment and maintenance of high operational standards.

Such standards shall comply with or exceed regulatory control i.e. Environmental Protection Act 1990, Water Resources Act 1991, etc. and/or relevant Approved Codes of Practice.

Operational standards shall continue to be developed and improved where feasible by on-going assessment, controls and monitoring concerning emissions of noxious fumes etc. into the atmosphere and the leeching of dangerous substances into watercourses that might adversely affect people and/or the Environment.

The objectives of the Policy shall be to develop safety and environmental awareness amongst employees at all levels by full and effective consultation and provision of all relevant training, information and supervision to maintain a safe and healthy working environment that shall not adversely affect the community and by taking positive steps to conserve energy resources and minimize waste and pollution.

The Environmental Policy shall be subjected to constant monitoring and periodic review that may result in the issue of revisions or amendments as appropriate. PSS recognises the importance of environmental protection and is committed to operating its business responsibly and in compliance with all legal requirements relating to the supply of quality cleaning services to buildings. It is the organisation's declared policy to operate with and to maintain good relations with all regulatory bodies.

Environmental Policy Organisation, Arrangements & Responsibility

It is PSS's objective to carry out all measures reasonably practicable to meet, exceed or develop all necessary or desirable requirements and to continually improve environmental performance through the implementation of the following:

- Maintain our 14001:2015/9001:2015/45001:2018 management systems.
- Consider the protection of the environment in all business decisions
- Strive to continuously improve our environmental performance by regularly reviewing our activities and policy and setting new targets to reduce any environmental impacts.
- Measure and record levels of waste, GHG emissions, and water use. And put in plans to control and reduce the environmental impact annually
- Comply with requirements of environmental legislation, protect the environment, and prevent pollution.
- Reduce our consumption of resources and improve efficiency.
- In all activities, improve efficiencies and reduce costs, both to the organization and the environment.
- Promote the reduction, reuse, and recycling of waste materials to conserve resources and ensure zero waste to landfill disposal. We apply the waste hierarchy wherever possible. Prevention and reduction of waste is a main priority, followed by reuse wherever possible.
- Ensure all waste is disposed of in a safe and responsible manner.
- Promote the use of recyclable materials
- Take environmental specifications into account when procuring goods and supplies.
- Raise awareness and encourage participation in dealing with environmental matters through communication and educational events for staff, clients, and other stakeholders.

This Policy is communicated to all employees, suppliers and sub-contractors and is made available to the public.

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Organisation

To ensure adherence to determined standards and levels of performance, environmental factors are integrated into responsibilities of all personnel. In general terms, responsibilities parallel those set out in the General Health & Safety Policy with few exceptions or additions.

Management

Environmental control requires continual assessment: a permanent prevention of a pollution problem is recognised as being cheaper than repetitive cure.

Regular maintenance of the systems & practices is intended to design out faults, not just implement repairs when things have not gone to plan.

All managers are responsible for ensuring that all staff under their control are aware of their part in reducing damage to the environment, the workforce and others who may be affected by emissions of noise, pollutants etc.; such awareness shall be developed by provision of adequate training, instruction, information and supervision as necessary.

Each manager shall ensure that a document which covers the environmental aspects of their operational area is prepared.

Employees

Environmental protection involves contributions from all employees who shall be prepared to assist management to improve their immediate environment and reduce wastage.

Suitable training with regard to specific problem areas and general environmental aspects shall be provided by local managers; environmental care forms part of the induction-training programme.

Arrangements

Because it is recognised that pollution may cause substantial or irreparable damage to the local or wider environment, Contract Cleaning and Maintenance (London) Limited have ensured total integration of environmental consideration into its policies, plans and practices as appropriate with the intention of minimizing environmental impact of all business activities.

Emissions produced e.g. smoke, flumes, dust, other effluvia, noise, and effluent.

Energy usage. Choice and handling of materials and substances e.g. material source, recycle materials, bio degradable etc.

Disposal of waste

The Company is committed to:

- Ensure zero waste to landfill
- Minimize any disturbance to the local and global environment and to the quality of life of the local communities in which the Company operates
- Comply fully with all relevant statutory regulations
- Maintain premise structure and appearance in good condition
- Take positive steps to conserve resources and energy usage
- Carry out all necessary assessments of the workplace environment, determine adequate controls, monitor effectiveness and adopt the client's environmental policy
- Provide adequate information and training to ensure proper use of equipment, substances (use and storage) and safe disposal to avoid unacceptable effect on staff and/or the environment

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- Keep the public informed of any aspects of change that may affect them in their locality
- Work with suppliers who operate Environmental & Sustainability policies

As part of the environmental strategy to facilitate management control of environmental practices and assess compliance with company policies, a competent person in the company will quantify performance with regard to environmental policies and shall conduct a systematic examination by means of a regular audit.

Environmental Audit

- Ensuring compliance with legislation
- Ensuring efficiency of business activity
- Predicting future controls
- Establishing confidence of employees, neighbours, customers, suppliers, and the general public
- Providing a benchmark for measuring environmental performance

Other factors to lessen the impact on the environment include:

Equipment

We strive to use equipment on all our sites that has minimum impact on the environment. We recognise the need to use energy efficient equipment that reduce emissions and noise into the environment.

Consumables and Chemicals

When procuring chemicals and consumables consideration must be given to reduce harm to the environment, wildlife and protect people from harmful and carcinogenic elements. As a minimum chemicals & consumables purchased and supplied, should meet the following criteria:

- Fully biodegradable
- Recyclable packaging
- PCR plastic
- Quat-free
- No phosphates
- No nonylphenol ethoxylates.
- No optical brighteners
- No chlorine bleaches
- No E.D.T.A
- No isopropanol
- No polycarboxylates.
- No butyl glycols
- No formaldehydes
- Continuing rationalization of harmful/hazardous substances (e.g. move to non-toxic cleaning agents etc.) – assessments/controls of substances hazardous to health (COSHH Regulations 2002).
- Office consumables are purchased with a view to reducing environmental impact through the use of Recycled Paper, solvent free adhesives, Pens, Markers etc.

Recycling

In addition to helping reduce environmental degradation through the chemicals that are used, we also regard recycling as an important part of our business. Many of the other consumables are sourced, such as paper towels, toilet rolls, black sacks are all recycled products and part of a circular economy scheme.

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When brokering waste contracts, we aim to set targets in collaboration with our clients in order to reduce contamination, and increase recycling and reuse rates through innovation, training and raising awareness.

Continuous Improvement

We strive to provide as environmentally friendly service as possible, without compromising quality and efficiency. We continually investigate new improved methods of cleaning through our Suppliers' innovations, our own experience and our corporate membership of the British Institute of Cleaning Science.

It is the Company's policy to develop awareness on the part of all suppliers and employees of the necessity to take all reasonable steps to ensure that any actions, processes, or materials shall be such that they have no adverse effect on the environment in general either during work or disposal.

Purchasing

- Suppliers shall be aware that the Company will purchase on a preferential basis, materials from those companies manufacturing and packaging products which have no deleterious effect on the atmosphere, are biodegradable or can be incinerated safely.
- Use of recycled products shall be preferred, taking commercial considerations into account.
- When supplying consumable products, products that have been developed in accordance with life cycle thinking are to be preferred
- Environmentally friendly or 'chemical free' cleaning chemicals are purchased
- Electricity / Liquid Petroleum Gas cleaning equipment is utilised or equipment which is not powered by fossil fuels

Sustainable Procurement

We believe that sustainable procurement is the sourcing of products and services considering environmental, social and ethical aspects over the whole product or service lifecycle.

We see this as a key and morally correct business practice, which is integral to the way we work. It helps us to make properly informed and balanced decisions when procuring the products and services needed for our events. We will only do business with responsible suppliers and sub-contractors who understand the nature of the products, materials, and services they are supplying, and who recognize their responsibility to protect the environment and foster good relations with their employees and local communities. The key responsibilities towards sustainable procurement are:

- To develop and maintain an economically sound and prosperous business.
- To assume our responsibilities towards the communities and environments in which we operate towards our employees, business partners and society in general.
- To include current and prospective suppliers and sub-contractors.

Contract Managers/Supervisors

Contract Managers and Site Supervisors will identify areas within their own workplace where a positive contribution to Environmental Health, in general, can be effected.

- All Supervisory and management staff must be aware of the environmental implications of the tasks for which they are responsible.
- They must ensure that all necessary equipment, procedures and working practices are in place and all appropriate training has been given.

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- Any sub-contractors used are expected to operate to the same high standards and supervisory staff must ensure that this occurs.

Operations Staff

All incidents, such as the spillage of chemicals, improper disposal of waste chemicals or other unnecessary emissions to water and the atmosphere, must be prevented and reported to line management if they occur. Where special collection facilities are available, waste shall be segregated to allow for separate processing of recyclable waste.

Summary

In summary, as a business we have fully recognised our responsibilities towards the environment. We are accredited to ISO 14001:2015, through the UK registration scheme, meaning our systems and practices are of the highest levels. All of our staff are regularly trained to acknowledge their responsibilities under our systems and procedures.

Signed:

Date: 23/04/2024



(Managing Director)

This policy will be reviewed annually.

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